VIP

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VIP Terminal Vienna Airport

Service packages & prices 2026

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VIE VIP Terminal

VIP service packages departure or arrival*

Services / Packages	SILVER	GOLD	PLATINUM
Personal VIP advisor	●	●	●
Premium check-in service and access to exclusive passport and security control	●	●	●
Individual limousine shuttle to or from the aircraft	●	●	●
Use of a private lounge (max. included usage period)	1 hr	2 hrs	3 hrs
Items of luggage per person** (max. included checked luggage items)	1 pc.	2 pcs.	5 pcs.
Exclusive access to the VIP Terminal via the secluded Court of Honor	●	●	●
Tax refund self-service at the DEV kiosk (digital validation fees and personal assistance not included)	●	●	●
Drinks service	●	●	●
Welcome snack	●	●	●
Á la carte meals incl.	○	●	●
Accompanying persons in the VIP Terminal for greeting/farewell at the aircraft (max. included persons upon prior arrangement)	○	2 persons	4 persons
Concierge service (organisation of errands)	○	●	●
Shower facility	○	●	●
Valet parking & parking fee in the adjacent VIP car park (incl. 1 car for up to 7 days) or Limousine service from/to Vienna (Mercedes S-Class)	○	○	●
VIP service outside opening hours without surcharge	○	○	●
Free rebooking	○	○	●
Last minute booking without surcharge	up to 48 hrs before the event	up to 48 hrs before the event	up to 24 hrs before the event
Free cancellation without surcharge	up to 48 hrs before the event	up to 48 hrs before the event	up to 24 hrs before the event
Prices VIP arrival / VIP departure service	**SILVER**	**GOLD**	**PLATINUM**
For the 1st passenger — *net*	€ 400.–	€ 433.33	€ 650.–
For the 1st passenger — **incl. 20% VAT.**	**€ 480.–**	**€ 520.–**	**€ 780.–**
Each additional passenger — *net*	€ 240.–	€ 260.–	€ 390.–
Each additional passenger — **incl. 20% VAT.**	**€ 288.–**	**€ 312.–**	**€ 468.–**

● included in the package ○ NOT included in the package

* Overview of the services included in the arrival or departure service. Any fees payable to the airline shall be invoiced separately.

** Checked luggage items (incl. bulky luggage). Additional fees may be payable to the airline

Other VIP service packages

VIP Transfer Service (Connecting at Vienna Airport)

- Exclusive use of a lounge for up to 3 hours
- VIP support from arrival to departure
- Luggage check-in for 2 items of luggage per person
- Premium check-in service, exclusive passport and security control
- Tax refund self-service at the DEV kiosk (digital validation fees and personal assistance not included)
- Á la carte meals and drinks service included
- Option of personal greeting or farewell to passengers directly at the aircraft (max. 2 persons upon prior arrangement)
- Individual limousine shuttle to or from the aircraft
- Exclusive access to the VIP Terminal via the secluded Court of Honor
- Shower facility

Prices VIP transfer service	*net*	incl. 20% VAT.
For the 1st passenger	€ 625.–	**€ 750.–**
Each additional passenger	€ 375.–	**€ 450.–**

Additional services	*net*	incl. 20% VAT.
Each additional item of luggage	€ 25.–	**€ 30.–**
Additional accompanying person in the VIP Terminal (upon prior arrangement)	€ 70.–	**€ 84.–**
Valet parking (excl. parking fee)	€ 85.–	**€ 102.–**
Valet parking incl. electric vehicle charging (excl. parking fee)	€ 105.–	**€ 144.–**
Lounge for each additional hour	€ 285.–	**€ 342.–**
VIP service outside of the opening hours (per hour)	€ 200.–	**€ 240.–**
Additional VIP advisor	€ 200.–	**€ 240.–**
Additional VIP vehicle	€ 200.–	**€ 240.–**
Tax refund assistance (per form)	€ 5.–	**€ 6.–**
Shower facility	€ 55.–	**€ 66.–**

Last minute & rebooking fee	*net*	incl. 20% VAT.
Last minute fee (for reservations made less than 48 hours before the beginning of the event)	€ 160.–	**€ 192.–**
Rebooking fee (applies to changes made within 48 hours before the event, per transaction)	€ 160.–	**€ 192.–**

Cancellation fee within 48 hours before the event	**80 %**
No show from the beginning of the event	**100 %**

Groups of 16 or more	**prices on request**
Children under the age of 6 (when accompanied by an adult who has booked the VIP service)	**free of charge**

Opening hours VIP Terminal: daily from 06:00 to 22:30 hrs

Valid from January 1st, 2026. Prices are subject to change and printing errors are reserved. We reserve the right to change the allocated lounge at short notice due to potential protocol requirements.

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